



Terms and Conditions

Bespoke Events and Conferences

Exchange Variances on Credit Card Sales

Please note any events we hold in a European Union Country and/or United States the Great British Pound (GBP) Figure is an estimate only. Funds for these events are taken in Euros and/or US Dollars and are paid directly into our Euro and/or US Dollar bank accounts. Therefore we can only estimate the actual GBP figure you will be charged if your company is located in the United Kingdom.

Cancellation Policy

All delegate fees must be paid via credit card either over the phone and/or via our various websites. An administration fee of approximately 25% will be charged for any cancellations up to two weeks before the start of the event. Unfortunately, due to commitments with the venue and caterers, refunds will not be available after this date. A replacement delegate may be submitted up to 7 days before the start of the event pending notification. Refunds can only be provided up to 21 days before the event. After this time an administrative fee will apply (as above)

Superyacht Events: Bespoke Events

Once the proposal is agreed and signed by the client this event will now be in progress. Superyacht Events will start to carry out bookings and planning as required in the contract. Therefore the client will be financially responsible for any costs incurred whilst organising the event required as per the contract. Superyacht Events agrees to produce the required event upon receipt of signed contract. Superyacht Events is not financially responsible for any unforeseen circumstances out of the control of Superyacht Events such as weather, strikes and/or an act of god that could damage and/or stop the running of the event. Superyacht Events will endeavour to produce the agreed event at the agreed contract figure. If any changes to the contract costs occur and therefore require adjustment, prior approval from the client will be sought, before incurring additional charges.

Cancellation Policy

An administration fee of approximately 50% of management fees and the full concept fee will be charged for any cancellations after the signed contract has been received. Any bookings made with third parties on behalf of the client that incur cancellation charges, will be payable by the client.

Payment Terms - on signature of bespoke event proposal

Two invoices will be produced for every event.

- 1st Invoice – 75% of Contract
Payment due upon receipt of invoice.
- 2nd Invoice – 25% of Contract and additional Charges (due to client requested changes)
Payment will be due 15 Days from invoice date.

